



AGE FRIENDLY COMMUNITY PLAN



March 2017

Final Report



Government of **Western Australia**
Department of **Local Government and Communities**

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The Shire of Pingelly would like to acknowledge the contribution of funding made available by the Department of Local Government and Communities through their Age-friendly Local Government Grants Program to assist us in the creation of an age friendly community plan for the pingelly community

MESSAGE FROM THE PRESIDENT

I am honoured to present the Shire of Pingelly *Age Friendly Community Plan*. The importance of seniors to the longevity and prosperity of our Shire cannot be overstated and this plan puts into focus the ways in which we are committed to supporting all members of our community. The plan first details the measures our Shire has undertaken over the years to create an age friendly community before presenting recommendations to further improve our Shire and community. Through our alliance with the Shires of Brookton and Beverley, we hope to become the most inclusive councils in the Wheatbelt.

This plan would not be as comprehensive if it weren't for the full support of the Shire of Pingelly's seniors and other key community members. Those who filled in the survey or attended the focus groups have provided invaluable support and commentary that have informed the creation of this plan. Having said that, this is a plan for all of us. We know that the best communities are those that plan for all of their residents – young and old.

The Shire of Pingelly's *Age Friendly Community Plan* not only recognises the diversity of older people within the Shire, but promotes their wellbeing, respects their dignity and responds to their specific needs and preferences. Keeping in line with our strategic documents such as the Strategic Community Plan, Corporate Business Plan and Disability Access and Inclusion Plan, this plan will continue to work towards a shared culture of inclusion.

Most importantly, we are committed to helping all our residents continue to enjoy life in Pingelly by keeping the balance between services offered and needs of community members. We live in an exciting time and the strong partnership between the Shires of Brookton and Beverley will ensure that we can provide greater resources and opportunities to meet the needs of our community members. I very much believe that this *Age Friendly Community Plan* will help guide the Shire of Pingelly towards a better future.

Cr Shirley Lange

President, Shire of Pingelly

MESSAGE FROM THE CHIEF EXECUTIVE OFFICER

I am pleased to present the completed *Age Friendly Community Plan* for the Shire of Pingelly. As Chief Executive Officer, I know the value of a well-researched and community-led plan to help guide the providence of our Shire for years to come. The involvement of key community members and older residents in the creation of this plan ensures that we can continue to address the needs of our community today, tomorrow and beyond.

This plan is important because it promotes the health and wellbeing of all our residents, both the young and old. It will also provide direction not only for our community, but for our alliance with the Shires of Brookton and Beverley. The joint cooperation of our Shires will undoubtedly lead to increased resources and an overall more focussed and successful approach to sustainable age friendly communities. This plan provides signposts for what solutions will best fit our community and the future provision of services.

The aged population in the region is projected to steadily increase through to 2027 by about 60% or 474 persons. We must plan for this projected increase with the knowledge reflected in this plan, the foresight of good governance and the partnership approach with our neighbouring Councils. This will ensure that all residents can continue to live in the Shire of Pingelly and enjoy in the lifestyle that is offered.

The *Age Friendly Community Plan* includes research into the anticipated needs of our community in the future, as well as the findings of a community survey and focus groups. The Council and a Community Reference Group were also given the opportunity to provide their valuable insight in the formation and completion of this plan. The development of this plan has truly engaged all levels of the community.

The Shire of Pingelly recognises the invaluable contribution seniors make each and every day in our community. It is therefore my great pleasure to be involved in the ongoing provision of quality services, facilities and programs that help support seniors. I believe the Shire of Pingelly is ready to face the challenges the upcoming decade will bring and will continue to prioritise an age friendly community for everyone.

Gavin Pollock

Chief Executive Officer, Shire of Pingelly

KEY POINTS OF THE PLAN

Community engagement, in the form of a survey and focus group, indicated that people greatly enjoy living in the Shire of Pingelly. They value the services available to them, their proximity to other regions where greater services might be offered and the social and recreational opportunities available in the Shire. The critical issues, as identified by the community are:

- Access to health and medical services
- Housing options (affordable housing and higher care facilities)
- Transport (within Pingelly and to Perth and other centres)
- Safe pedestrian crossings

The Shire of Pingelly, in conjunction with the Shires of Beverley and Brookton, is committed to developing an age friendly community for all residents. This plan identifies several recommendations in response to extensive community engagement. The high priority actions identified include:

- Consistent and permanent GP services
- 24-hour Telehealth service
- Beverley Brookton Pingelly regional service provision strategy
- Investigating opportunity to employ a regional health co-ordinator
- Future planning for housing options
- Ensuring PRACC opportunities are realised for seniors
- Assisting the community to attract volunteers to enhance social participation
- Improved information about access to services
- Work with service providers to facilitate effective communication

This *Age Friendly Community Plan* is situated under the Shire of Pingelly Strategic Community Plan and the Corporate Business Plan. It will be used as an informing strategy, providing direction and a framework for assessing expenditure proposals in future strategic and corporate planning by the Shire of Pingelly.

A range of key indicators will be used to monitor the success of this Plan.

Date of Adoption and Review Schedule

The *Age Friendly Community Plan 2017-2020* was adopted by Council on 15 March 2017.

The *Age Friendly Community Plan* is a medium-term plan as it looks toward the next three years. It is not a fixed plan as the Shire is committed to reviewing the plan annually as part of normal budgetary processes within Council. Community input will be sought if and where required.

WHAT IS AN “AGE FRIENDLY COMMUNITY PLAN”?

Age Friendly Communities are those that encourage “active ageing by optimising opportunities for health, participation and security in order to enhance the quality of life as people age” (World Health Organisation)¹. An Age Friendly Community is one which:

- recognises the great diversity among older people;
- promotes their inclusion and contribution in all areas of community life;
- respects their decisions and lifestyle choices; and
- anticipates and responds to ageing-related needs and preferences.

A community that exhibits these qualities is not only an Age Friendly Community, but it tends to better cater for the whole population. A wider range of abilities and needs are met.

The Shire of Pingelly considers age friendly community planning vital to undertake for the following reasons:

- By 2027, the Wheatbelt population over 70 will have increased by 75.3%
- The proportion of people 70+ in Dryandra region (including the Shire of Pingelly) will have increased 60.6%, or approximately 474 persons in 2027²
- There is a relatively high proportion of ATSI (Aboriginal and Torres Strait Islander) persons aged 50-69 in the Shire of Pingelly. This accounts for 22 out of 81 persons in the region³
- Dementia needs are projected to increase in the region, rising to 115 in the Dryandra region by 2027.⁴

In addition to this, older adults generally prefer to remain in their own home and continue to be part of their community. Older adults feel safe, valued and respected in their own community and local governments have a key role in ensuring this can occur.

The *Age Friendly Community Plan* has been developed and structured using the Wheatbelt Development Commissions Age Friendly Community Planning Guide (based on the World Health Organisation Guide to Age Friendly Cities and Communities). The WHO eight domains of an age friendly community have been configured to reflect Wheatbelt perspectives: health and community services; outdoor spaces and buildings; transport and movement; housing; sport and recreation; social participation; respect and social inclusion; and communication and information.

An Age Friendly Community Plan identifies the priorities and actions discovered in the resulting process. It identifies the age friendly barriers and areas for improvements that have been recognised by the community and council. An Age Friendly Community Plan is an Informing Strategy under the Integrated

¹ Note that the Western Australia State Government has adopted the World Health Organisation’s model (see <http://www.communities.wa.gov.au/communities-in-focus/seniors/Pages/Age-Friendly-WA-.aspx>).

² Verso Consulting 2013, Wheatbelt Integrated Aged Care Plan.

³ Verso Consulting 2013, Wheatbelt Integrated Aged Care Plan.

⁴ Verso Consulting 2013, Wheatbelt Integrated Aged Care Plan.

Planning and Reporting (IPR) Framework and needs to be resourced and prioritised in the Shire's ongoing corporate planning process.

REGIONAL CONTEXT

This section on the Dryandra subregion has been extracted from the Wheatbelt Aged Support and Care Solutions (WASCS) Report⁵. The Dryandra subregion includes Narrogin Town and Shire, Pingelly, Wandering and Wickepin local government areas. Although the Shire of Pingelly is included in the Age Friendly Partnership with the Shires of Brookton and Beverley, these Shires are included in the South East Avon Voluntary Regional Organisation of Councils (SEAVROC). The following section focuses on demographic trends, current service levels, transport offerings, aged housing, care at home and residential care.

Demographic trends

There will be a steady increase in the 70+ population of the Dryandra sub-region. Between 2011 (782 people aged 70+) and 2027 (1,256 people) the 70+ population will increase by 60.6%, or 474 persons. Narrogin Shire is projected to have quite explosive growth over the same period, with a 331% increase in its 70+ population.

Dryandra has the highest percentage of Aboriginal and Torres Strait Islander (ATSI) residents in the Wheatbelt. 4.4% of the aged population are recorded as ATSI, or 81 persons. There are relatively high numbers of ATSI persons in Narrogin Town and Pingelly (55 persons of ATSI background in Narrogin Town and 22 in Pingelly). This makes up 77 of the 81 ATSI persons aged 50-69 in the whole of the Dryandra sub-region (four recorded in Narrogin Shire).

The Accessibility/Remoteness Index of Australia (ARIA) measures the remoteness of a location in Australia based on its distance from service centres. ARIA scores reflect 'Accessible' through to 'Moderately Accessible' areas for localities within the Dryandra sub-region. Scores range from 2.4571 (Wandering LGA) to 4.9932 (Wickepin LGA). All LGAs in the sub-region with the exception of Wandering qualify for the viability supplement as they have an ARIA score of 3.52 or higher.

Dementia needs are projected to increase in the Dryandra sub-region. In 2011 there were an estimated 75 people aged 70+ living with dementia, rising to 84 in 2017, and 115 in 2027.

Percentages of those people with insecure tenancy aged 70+ in the Dryandra sub-region are slightly higher than WA as a whole (Dryandra 14.8%, WA 12.3%). 86 of a reported 116 people potentially living in insecure tenure in the sub-region are from the town of Narrogin.

The 2013 Socio-Economic Indexes for Areas (SEIFA) figures show that both the Shire of Narrogin and Wandering have scores above 1,000, indicating relative advantage. The remaining three shires, including the Shire of Pingelly, have scores below 1,000.

⁵ The full report can be found at: <http://www.wheatbelt.wa.gov.au/our-projects/aged-care/>

Dryandra Aged Care Support and Solutions Summary				
Age Friendly Communities	Home Support and Care			Residential Care
	HACC	Home Care	Respite Care	
All shires to start/progress action in line with WA Seniors Planning Framework (SPF)	Plan to maintain service levels and to address periodic service gaps	Maintain service coordination and ensure new packages sought to meet demand	Explore local gaps in service and awareness. Plan to provide full range of respite types.	Providers in Narrogin to plan for modest growth. Pingelly to consider new care models.

Current Dryandra Service Levels and Provider Summary				
HACC	Home Care	Residential Care	Respite Care	Providers
Good but local gaps	Good	Adequate but some facilities need upgrading	Relatively good but some local gaps	Mainly private, not for profit & Local Government

Dryandra Residential beds summary and growth estimate		
Currently available	2011 planning ratio target	2027 planning ratio target
92	80	127

Transport

Transport issues, including with everyday local transport, were given a strong focus by participants in Dryandra Community Forums, especially in less accessible places. Significant variability and deficiencies were evident. Reliance on volunteers is high and likely to continue, even though demographics suggest the volunteer pool will shrink just as demand increases. The absence of taxi services can be a significant issue.

Capacity for travel within shires or the sub-region is very limited for older people who cannot drive or who do not have a vehicle. This impinges negatively on social engagement and normal daily living activities. Thus, it is evident that there is a need to develop a strategy to resolve these issues. This will need to be done in cooperation between transport and service providers and state agencies and should include coordination of existing resources.

Older Persons Housing

Most Shires reported waiting lists for available older accommodation and population projections simply escalating demand for appropriately designed housing.

Shires may often need to support housing organisations and will, in turn, need to be supported with new resourcing if this plank is to be fully implemented. State government agencies should play a positive role by working with the sub-region to develop innovative approaches. Varied ownership

options need to be examined to meet the range of older people who may be seeking appropriate, well located housing.

Where Shires are required to be involved they will be understandably reluctant to assume all the burden of assessing, planning and facilitating the building of required housing. A collusive approach will be needed, involving local housing organisations, Shires, Dryandra and state government.

Narrogin Cottage Homes is an active and enterprising organisation which has shown willingness to engage with housing provision issues, including outside of Narrogin. Having such a body provides a potential resource for the whole sub-region.

Care at Home

Care at home is a clear consumer preference as age related needs increase. An issue in some areas of the Dryandra sub-region is a lack of community awareness of the option of Home Care as a package of care funded well above that intended under HACC. There is a need to facilitate community access to information about the range of aged care options and access avenues.

Increased delivery of Home Care is the most direct way to achieve the priority project Principle of allowing people to age in their communities. Fortunately there are active providers of Home Care in the sub-region and there appears to be good availability. However, population estimates do indicate a funding requirement for 30 to 40 additional places in the sub-region by 2022. HACC service levels appear to be adequate in most areas although some support types are not universally available.

Residential Care

On the face of things there is an adequate level of residential aged-care capacity within the Dryandra sub-region. There are two facilities at Narrogin with combined approvals for 85 beds which would be adequate to meet planning ratios but not all those beds are in operation. The low care hostel at Pingelly is now winding down.

Assuming the cessation of Pingelly Hostel, there is likely to be a need for around 40 additional beds by 2027 based on demographic projections but that assumes full existing operational capacity at current facilities, which is doubtful. Therefore, there is likely to be a need for significant new investment in refurbished or new Residential Care. The current issues for the sub-region are not so much the quantity of beds but the viability of the facilities at Narrogin. Neither is government run, with their viability a matter of scale, occupancy and efficiency of operation. On the latter point, it is of concern that the 50-bed Narrogin Nursing Home is not fully occupied.

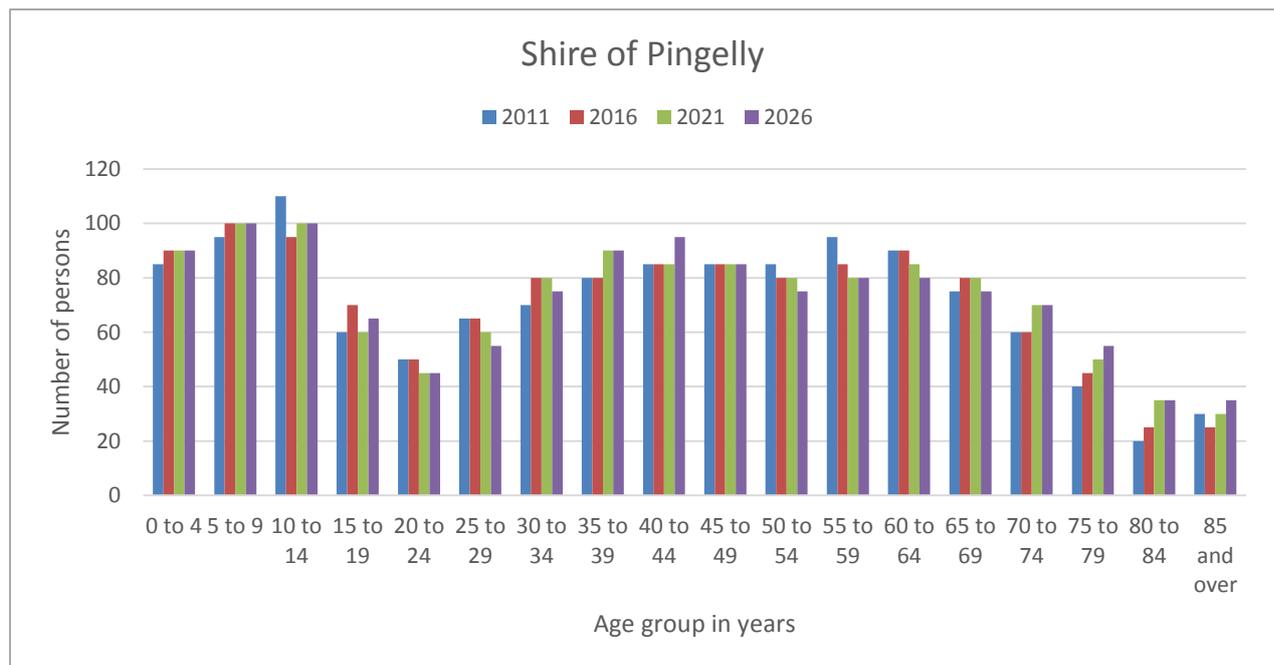
Karinya Hostel is not large but it is fully occupied and forms part of a broader range of operations run by Narrogin Cottage Homes. Such a combination of activities improves viability of smaller aged-care services and can be taken as a positive indicator of viability. The fact that up to 40 new beds will likely be needed in the sub-region by 2027 means investment decisions will have to be made within a reasonable timeframe to meet lead times.

COMMUNITY PROFILE

The Shire of Pingelly includes the three town sites of Pingelly, Moorumbine and Dattening. Pingelly is in the heart of the State's Central South approximately 160 kilometres southeast of Perth on the Great Southern Highway. It covers an area of 1,294 square kilometres. Pingelly is bordered by the Shires of Wandering, Brookton, Cuballing and Wickpin. It has a population of 1,183 residents, the median age is 41.9 years of age and the median wage is \$35,457⁶.

Figure 1 below illustrates the Shire's projected age profile from 2011 to 2026, as included as part of WA Tomorrow research conducted by the Western Australian Planning Commission in 2012. The graph shows a marked increase in the age cohorts from 70+ years of age until 2026. This difference is most notable in the 80 to 84 cohort, which is projected to increase from 20 persons in 2011 to 35 persons in 2026. The rate of persons aged 85 and over is also projected to increase steadily to a projected 35 persons in 2026. Overall, the population of persons aged 60 and over is expected to increase to approximately 350 persons in 2026, from 315 persons in 2011, an increase of 11%. This increase will place increased pressure on existing services in the Shire of Pingelly.

Figure 1: Projected age profiles for the Shire of Pingelly from 2011 to 2026 (Band C)⁷



⁶ Australian Bureau of Statistics, information accessed 9 January 2017

⁷ Full statistical information and a background report can be found at the following:
<https://www.planning.wa.gov.au/publications/6196.asp>

HOW THIS PLAN WAS DEVELOPED

Overview

The planning model used in this Plan consists of a four-step solution-focused process:

1. Context analysis: reviewing demographic profiles and projected community needs;
2. Age-readiness Review: 'mapping and gapping' facilities, services and functionality
3. Engagement: focus groups and community survey using the State-endorsed adaptation of WHO's methodology
4. Strategy: developing affordable solutions and commitment to action.

It has ultimately produced an Informing Strategy consistent with and complementary to the Shire of Pingelly's Strategic Community Plan. Each stage naturally progressed to the next, with the first three steps providing the essential information for understanding the current and longer term needs and preferences as the basis for strategic planning and action.

Grant Funding

The Shire of Pingelly applied jointly with the Shire of Brookton for the 2015-2016 Age-Friendly Communities Local Government Grants Program. This program, run by the Department of Local Government and Communities, seeks to "optimise opportunities for health, participation, and security by establishing policies, services and structures that improve the quality of life of community members as they age." The grant funding assists local governments in regional Western Australia to collect and analyse given findings in respect of the Age-Friendly Communities Framework. Funding was awarded at up to a rate of \$10,000 per project.

BBP Aged Care Partnership

The Shires of Brookton, Beverley and Pingelly jointly formed an Aged Care Partnership to better prepare and plan for their collective futures. This partnership will aid each shire "to pool their resources, cooperate, rather than compete for funding, and develop their collective understanding on the likely difficulties in accommodating their aging populations and providing them with a continuum of care."⁸

This partnership will directly advantage the Shires in the following ways⁹:

- Offering a point of difference, making them stand out from other LGAs when funding opportunities present themselves
- Creating a larger footprint and making them more compelling to Care Providers
- Building knowledge of likely future demand through demographic analysis in their own and surrounding LGAs
- Reacting cooperatively and not competitively by sharing current facilities, resources and services

⁸ Verso, Infrastructure and Services Audit Report, Shires of Beverley, Brookton and Pingelly, completed 26 February 2016

⁹ Verso, Infrastructure and Services Audit Report, Shires of Beverley, Brookton and Pingelly, completed 26 February 2016

- Giving consideration to locating future facilities where they will best serve the three Shires as a whole
- Potentially establishing a shared funding pool for future facilities

Audit

The Shire of Pingelly undertook an Age Friendly Community Planning Audit in 2015 which was then updated in early 2017. This audit was designed to capture information for the purposes of identifying whether the Shire is an Age Friendly Community across eight “domains” that are particularly relevant to the wellbeing of seniors. Each domain contains several components, some of which are divided into sub-domains. This information enables the Shire and the community to assess where improvements are needed and assist in informing the wider age friendly community planning that will guide future activities and investments. The audit report was prepared using the Wheatbelt Development Commission’s Age Friendly Community Planning Audit Tool.

Reference Group

As part of the conditions of fulfilment for the grant, the Shire of Pingelly established a reference group that guided and supported the project, liaised with the Department of Local Government and Communities and reviewed the draft reports.

Consultation

The Shire conducted focus groups and a survey to reach a broad spectrum of community members. The Shire of Pingelly’s focus groups were aimed at both seniors and service providers. They were structured around the eight WHO AFC domains with participants involved in assessing these features in their own communities. A survey was developed and posed a standard set of questions structured around the eight WHO domains. It was promoted to persons within the Shire of Pingelly in both electronic and hardcopy forms.

In addition to this, the Council was consulted through an Issues and Options workshop. They were given the results of the community engagement and prioritised various community member concerns that were then used to inform the creation of this Plan.

LINKS TO OTHER PLANS AND POLICIES

Strategic Community Plan

The *Shire of Pingelly Strategic Community Plan (2012)* defines community priorities for the ten year period from 2012 – 2021 and the key strategies the Shire will focus on to achieve community aspirations. It will be updated in 2017. The plan includes both a vision and mission for the Shire. The vision sees Pingelly as a vibrant, rural community focused on the community needs whilst encouraging sustainable development and growth. The mission is to enhance the quality of life to the people of Pingelly through the provision of leadership, services and infrastructure in consultation with the community. The plan also includes the following goals: a healthy and cohesive community, an enhanced natural and built environment, a prosperous and sustainable local economy and effective governance and organisation.

Corporate Business Plan

The *Shire of Pingelly Corporate Business Plan (2013)* translates the community aspirations outlined in the Strategic Community Plan into an implementable program of action. The Corporate Business Plan includes the role the Shire has in creating sustainable and viable measures that will lead to an increased age friendly community in Pingelly. An updated Corporate Business Plan is expected in 2017.

Disability Access and Inclusion Plan (DAIP)

The *Disability Access and Inclusion Plan (DAIP)* is required under the *Disability Services Act 1993* with the aim of planning and implementing improvements across seven outcome areas. These plans benefit people with disability, older people, young parents and people from culturally and linguistically diverse backgrounds. The Shire of Pingelly's DAIP was developed in 2015 following extensive community consultation. A report on Infrastructure and Services was then prepared relating to the Aged Care and Infrastructure Service Provision in 2015. This survey provided useful information including projections of population, services and facilities that will be required in future years up until 2026. Several of the DAIP's identified range of access improvement opportunities will have a particular benefit to older people in the community and are very closely related to or duplicate the priority actions identified within this Age Friendly Community Plan. This correlation reinforces the importance of this Plan and its broader community outcomes.

FINDINGS

Summary of Audit Findings

Contained below is a summary of the extensive findings compiled in the Shire of Pingelly Audit report. The complete Audit can be found in Annex 1.

Health and community services

- There is a GP service located in Pingelly. Pingelly Hospital is located next to the medical service.
- Dental services are offered in the Town of Narrogin, approximately 30 minutes away at the Southern Wheatbelt Primary Health Services. The health service delivers Aboriginal health, community health nursing and other allied health services.
- Pingelly Home and Community Care (HACC) services include assessment, centre-based day care and client care.
- There is a shopping precinct located in Pingelly. Most of the shops have entries that are accessible and there is ample parking.

Outdoor spaces

- Pioneer Park was found to be well provided for and accessible to all members of the community, with footpaths well maintained and free of obstructions.

Public buildings

- Public buildings that were audited, including the Community Resource Centre and Shire Office, were accessible to people with disability but did not have specific Australian Council for Rehabilitation of Disabled (ACROD) parking available. Other specific comments can be found within the full report.

Transport and movement

- The audit reported that footpaths in the Shire of Pingelly were generally well cared for. Areas of Somerset, Shire and Brown Streets, were specifically noted for improvement.
- Traffic signs were found to be visible and generally well placed within the Shire.
- While there is no public transport available within the Shire of Pingelly, there is a TransWA bus that connects users to Perth and other Wheatbelt towns. A community bus is also available for local groups to hire.

Housing

- The audit found there is currently not sufficient suitable housing to meet the needs of the ageing population in the future, nor are there sufficient and affordable home maintenance and adaptation services.
-

Sport and recreation

- There is an adequate range of sporting and recreation facilities that cater for people across a range of abilities. The sport and recreation facilities in the Shire are also accessible.

Social participation

- There is an adequate range of well-promoted volunteering activities for seniors in the Shire of Pingelly.

Respect and social inclusion

- Seniors are visible in the local media and recognised for their contributions in the local community.

Communication and information

- Seniors currently have access to the Internet and computers at the Pingelly Community Resource Centre.
-

Summary of Engagement Report

It is clear from the results of the engagement activities that both survey respondents and focus group participants enjoy living in the Shire of Pingelly. The engagement report shows, however, that respondents feel there are some opportunities for improvement regarding the provision of key services to create a more age friendly community.

The key findings are:

- Survey participants ranged primarily between 55 and over 85 years of age and were 76% female.
 - 65% of survey participants were retired and 98% indicated they planned on retiring in the Shire of Pingelly.
 - Survey and focus group participants believe the Shire is very-well serviced by health and medical services. They also see the need for senior-specific housing options in the future.
 - Safer pedestrian crossings are a concern throughout the Shire, with particular focus paid to the main street and current volume of road trains.
 - Seniors would like to see increased transport options to Perth and other regional towns.
 - There is currently a high-level of satisfaction with social participation opportunities and the community anticipate that the Pingelly Recreation and Cultural Centre (PRACC) will bring significant opportunities for senior activities in the future.
 - Service Providers identified the limited awareness amongst the senior community of what services they can access.
 - The community identified the critical issues for aged persons in the Shire of Pingelly as:
 - Access to health and medical services
 - Housing options (affordable housing and higher care facilities)
 - Transport (within Pingelly and to Perth and other centres)
 - Safe pedestrian crossings
-

THE PLAN

The Plan is based on the eight domains of an age friendly community (two of which have been combined based on community feedback), each with several associated actions as listed in the following table. These are designed to allow Council to respond to changing needs and ensure support for the wellbeing of the Shire of Pingelly ageing population. Many of the actions outlined can be implemented within existing resources however any new or expanded activity will be considered through the Shire's standard corporate planning processes.

Health and Community Services				
Objective	Actions	Priority	Within existing resources?	Partners
Ensure older people have access to consistent and reliable health care	Seek opportunities to secure a consistent and permanent GP service	High	Yes	Local GP Services Department of Health WA Country Health Service
	Lobby for the provision of 24 hour Telehealth service	High	Yes	Department of Health WA Country Health Service
	Work in partnership with Beverley and Brookton Shires to establish a regional service provision strategy	High	Yes	Shire of Beverley Shire of Brookton Service Providers
	Investigate the opportunity to employ a health co-ordinator in partnership with other local government authorities	High	Yes	Shire of Beverley Shire of Brookton
	Develop a Shire position regarding the flaws in the current service provision arrangements and lobby State and Federal Government	Medium	Yes	Shire of Beverley Shire of Brookton Service Providers

Outdoor Spaces and Buildings				
Objective	Actions	Priority	Within existing resources?	Partners
Ensure safe and adequate outdoor spaces and buildings that are inclusive for all	Actively seek opportunities to increase the provision of footpaths, seating and lighting	Medium	Yes	Private Developers Wheatbelt Development Commission Government Agencies and Funders
Transport and Movement				
Objective	Actions	Priority	Within existing resources?	Partners
Ensure seniors and community have access to safe and effective transport and movement networks	Work with other local authorities and State agencies to ensure public/community transport options are available in Pingelly	Medium	Yes	Neighbouring Shires Wheatbelt Development Commission Government Agencies and Funders
	Investigate priority pedestrian crossing locations for improvement	Medium	Yes	Shire of Beverley Shire of Brookton Service Providers
Housing				
Objective	Actions	Priority	Within existing resources?	Partners
Facilitate suitable housing development that meets the needs of the changing population	Continue to undertake future planning for housing options with a particular focus on higher care facilities and accommodation	High	Yes	State Government Private Developers Shire of Beverley Shire of Brookton

Sport and Recreation				
Objective	Actions	Priority	Within existing resources?	Partners
Provide options for seniors to participate in sports and reaction activities	Proactively seek and facilitate recreation opportunities for seniors as part of the PRACC project and development	High	Yes	Service Providers

Social Participation/ Respect and Social Inclusion				
Objective	Actions	Priority	Within existing resources?	Partners
Facilitate opportunities to attract community members to volunteer and create a meaningful atmosphere to retain new volunteers	Provide assistance to community groups and organisations in attract and retaining volunteers	High	Yes	Service Providers

Communication and Information				
Objective	Actions	Priority	Within existing resources?	Partners
Provide high quality, reliable and up to date information on access to current services for older people	Develop and implement a communication campaign for those that believe they are “too old” for current sport and recreation offerings	Medium	Yes	Sport clubs Community Groups Community Resource Centre
	Provide improved information to the community about the services seniors can access in Pingelly and how to access them	High	Yes	Service Providers
	Work with service providers to facilitate effective communication across organisations	High	Yes	Service Providers

IMPLEMENTATION AND MONITORING

Implementation of this plan will occur through ongoing corporate planning. Resourcing of any new or expanded initiatives will need to be considered through the due process of the Shire's Integrated Planning and Reporting as well as in accordance with the BBP Aged Care Partnership.

This Age Friendly Community Plan reflects the Shire of Pingelly's strong commitment to optimising opportunities for health, participation and security for ageing community members. This commitment is aligned to the *Western Australia State Government an Age Friendly WA: The Seniors Strategic Planning Framework*. The Shire is not the only agency with responsibility for ensuring an age friendly community and the exact contribution it makes is difficult to measure. Indicators outlined below will rely on consultation with community, relevant stakeholders and service providers.

A large number of other factors influence how the ageing population experience community life across the eight domains of an Age Friendly Community. However, the Shire will monitor a set of key indicators as outlined below to track the progress of the sector in terms of the overall goal of the Plan.

Indicators
Health and Community Services
<ul style="list-style-type: none"> ▪ Community satisfaction with availability and access to health and medical services ▪ Development of Regional Service Provision Strategy with Beverley and Brookton Shires
Outdoor Spaces and Buildings
<ul style="list-style-type: none"> ▪ Community satisfaction with provision of footpaths, seating and lighting
Transport and Movement
<ul style="list-style-type: none"> ▪ Community satisfaction with footpaths and roads
Housing
<ul style="list-style-type: none"> ▪ Increase in the aged housing available
Sport and Recreation
<ul style="list-style-type: none"> ▪ Community satisfaction with PRACC access and services
Social Participation/Respect and Social Inclusion
<ul style="list-style-type: none"> ▪ Number of volunteers
Communication and Information
<ul style="list-style-type: none"> ▪ Seniors specific communication campaigns implemented around sport and recreation activities and access to services ▪ Service provider satisfaction with Shire facilitated networking opportunities ▪ Community satisfaction with the provision of Shire information

ANNEX 1: AGE FRIENDLY COMMUNITY AUDIT REPORT

Age Friendly Community Audit

conducted for
The Shire of Pingelly

Completed On

Version 1.0 29/04/15 03:35 PM

Version 2.0 09/01/17 04:30 PM

Document No.

000008

Audit Title

Shire of Pingelly Final Audit

Local Government Area

Shire of Pingelly

Conducted on

Version 1.0 29/04/15 01:50 PM

Prepared by

Version 1.0 Lisa Boddy

Version 2.0 Localise

Personnel

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Localise Consultant

Disclaimer

The assessors believe the information contained within this risk assessment report to be correct at the time of printing. The assessors do not accept responsibility for any consequences arising from the use of the information herein. The report is based on matters which were observed or came to the attention of the assessors during the day of the assessment and should not be relied upon as an exhaustive record of all possible risks or hazards that may exist or potential improvements that can be made. Information on the latest workers compensation and OHS / WHS laws can be found at the relevant State WorkCover / WorkSafe Authority.

Confidentiality Statement

In order to maintain the integrity and credibility of the risk assessment processes and to protect the parties involved, it is understood that the assessors will not divulge to unauthorized persons any information obtained during this risk assessment unless legally obligated to do so.

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Audit

Question	Response	Details
		<p>The Age Friendly Community Audit Report is designed to capture information for the purposes of identifying whether the community is an Age Friendly Community across eight “domains” that are particularly relevant to the well-being of seniors. Each domain contains a number of components, sometimes divided into sub-domains.</p> <p>This information enables the Shire and the community to assess where improvements are needed and assist in informing the wider age friendly community planning that will guide future activities and investments.</p> <p>The Report has been prepared using the Wheatbelt Development Commission’s Age Friendly Community Planning Audit Tool.</p> <p>Version 1.0 is a preliminary version, focusing on the physical site audit, existing knowledge and seniors’ feedback where available to robustly identify small improvement projects that can make a difference to seniors’ wellbeing in the short term. A shortlist of suitable projects was identified and prioritised through the Wheatbelt Development Commission’s prioritisation tool prior to submission for consideration for funding</p> <p>Version 2.0 was edited and further completed by Localise for the purposes of the 2017 Pingelly Age Friendly Community Plan. Additional information has been informed by the <i>Verso Infrastructure and Services Audit Report</i> completed on 26 February 2015.</p>

HEALTH AND COMMUNITY SERVICES

Question	Response	Details
GP/Health Centre		
Is there a GP service in your community?	Yes	
What is the address of the GP?	38 Stratford Street, Pingelly	
Insert a photo of the GP Practice.		
		
Appendix 1	Appendix 2	
Is there disability access into the building?	Yes	Automated doors and clear access to the doorway.
Is disability parking available?	Yes	Sign is faint and lines on road require remarking.
Is the GP accessible by public or community transport?	No	None in Pingelly
Are people with seniors cards bulk billed or provided with a discount?	Yes	Residents over the age of 70 are bulk billed.
Is the service promoted in the community? 1 - Not at all 2 - Very little 3 - Somewhat 4 - Quite a bit 5 - A great deal	3	
Are at home visits available?	No	As the town only has one doctor and he is required to service both the medical centre and the hospital, home visits are not possible in case of an emergency at the hospital.
When is the GP open?	Five to seven days per week	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	Yes	

Question	Response	Details
Are seniors satisfied with the provision of GP/Health Centre services? 1 - Very Dissatisfied 2 - Dissatisfied 3 - Neither Satisfied nor Dissatisfied 4 - Satisfied 5 - Very Satisfied	4	
Hospital		
Is there a hospital within 60 minutes from the town?	Yes	Pingelly Hospital is located next to the medical centre.
Does the hospital have an Emergency service?	Yes	
Is the hospital in your local government area?	Yes	
What is the address of the hospital?	38 Stratford Street, Pingelly	
Insert a photo of the hospital.		
		
	Appendix 3	Appendix 4
Is there disability access into the building?	Yes	
Is disability parking available?	Yes	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	Yes	
Dental		
Is there a dental service within 60 minutes from the town?	Yes	Located in Narrogin, 30 minutes drive.
Is the dental service in your local government area?	No	

Question	Response	Details
Allied health services		
Are there allied health services (physiotherapy, occupational therapy, podiatry, physiologist, dietitian etc) within 60 minutes from the town or visiting services available?	Yes	Located in Narrogin, 30 minutes drive.
Insert address of service location.	Williams Road, Narrogin WA 6312	
Add a photo of the service location.		
Is there disability access into the building?	Yes	
Is disability parking available?	Yes	
Is the service accessible by public or community transport?	Yes	Community bus available to groups for hire; no public transport
Are people with seniors cards provided a discount?	N/A	
Is the service promoted in the community? 1 - Not at all 2 - Very little 3 - Somewhat 4 - Quite a bit 5 - A great deal	2	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	N/A	
Pharmacy		
Is there a pharmacy?	Yes	
Insert address of pharmacy.	16 Parade Street, Pingelly	
Insert a photo of the pharmacy.		
		
Appendix 5	Appendix 6	

Question	Response	Details
Is there disability access into the building?	Yes	Double doors open to allow wheelchair access. There is no ramp immediately in front of the pharmacy from the road but there is one around 100m away.
Is disability parking available?	No	Ample parking is available at the front of the pharmacy but no bays are marked as accessible.
Is the service accessible by public or community transport?	No	
Are people with a seniors card provided with a discount?	Yes	Medications with a Seniors Card.
Does the pharmacy offer a delivery service?	Yes	Limited delivery service.
Shopping		
Is there a shopping complex or precinct?	Yes	
Insert address of shopping complex or precinct.	Parade Street, Pingelly	
Insert photo of shopping complex or precinct.		
Is there disability access into the shops?	Yes	Most of the shops have entries that are accessible e.g. wide doorways and/or ramps.
Is disability parking available?	Yes	There is ample parking along Parade Street although no marked accessible bays.
Is the shopping complex or precinct accessible by public or community transport?	No	
Are seniors satisfied with the provision of shopping services? 1 - Very Dissatisfied 2 - Dissatisfied 3 - Neither Satisfied nor Dissatisfied 4 - Satisfied 5 - Very Satisfied	4	

Question	Response	Details
Are seniors satisfied with the physical access to the shopping complex or precinct? 1 - Very Dissatisfied 2 - Dissatisfied 3 - Neither Satisfied nor Dissatisfied 4 - Satisfied 5 - Very Satisfied	4	
Health and Community Care Services (HACC)		
Is a Home and Community Care (HACC) service provided?	Yes	Pingelly HACC (Pingelly Health Service) provides assessment, centre-based day care, client care
Home Care		
In general, are the services for home care packages up to level 4 available? 1 - Level 1 supports people with basic care needs 2 - Level 2 supports people with low-level care needs 3 - Level 3 supports people with intermediate care needs 4 - Level 4 supports people with high-level care needs		Home care packages are delivered from the Town of Narrogin. There are approximately 19 Level 1 & 2 packages and 0 Level 3 & 4 packages offered.
For full details of services contained within the four packages click here .		
Are there any critical gaps in the home care services provided?		There are no level 3 & 4 packages offered, respite care and carer services are lacking.
If respite care has been identified as a critical gap, identify which type/s of respite care are not available.		Dementia
Is palliative care available in the home?	No	
Residential Aged Care/Multi-purpose Service		
Is there a Residential Aged Care/Multi-purpose Service?	No	

OUTDOOR SPACES AND BUILDINGS

Question	Response	Details
Parks and Open Spaces		
Are parks and open spaces adequately provided generally? 1 - Very Poor 2 - Poor 3 - Fair 4 - Good 5 - Excellent	5	
Are parks and open spaces accessible generally? 1 - Very Poor 2 - Poor 3 - Fair 4 - Good 5 - Excellent	5	
Name of park	Pioneer Park	
Insert address of park.	Brown Street, Pingelly	
Insert photo of park.		
Is there disability access?	Yes	
Is disability parking available?	Yes	
Is the park accessible by public or community transport?	No	
Is the park well shaded?	Yes	
Are there well scattered benches or seating?	Yes	
Is the park well lit?	Yes	
Are there footpaths within the park?	Yes	
Is the footpath wide enough for wheelchairs/gophers/walking frames?	Adequate for two wheelchairs/gophers (1.5m or above)	
Are pedestrian and cycle access separated?	No	
Are footpaths well maintained and free of obstructions?	Yes	

Question	Response	Details
Are seniors satisfied with the physical access to parks and open spaces generally? 1 - Very Dissatisfied 2 - Dissatisfied 3 - Neither Satisfied nor Dissatisfied 4 - Satisfied 5 - Very Satisfied	4	
Public buildings		
Name of public building	Pingelly Community Resource Centre (including Library)	
Insert address of building.	18 Parade Street, Pingelly	
Insert photo of building.		
		
Appendix 7	Appendix 8	
Is there clearly visible directional and identification signage?	Yes	
Is there clearly visible navigational signage within the building?	Yes	
Is there disability access into the building?	Yes	Double doors open for wheelchair access.
Is disability parking available?	No	Ample street parking at the front of the centre but no designated accessible parking.
Is the building accessible by public or community transport?	No	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	No	
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	
Are the floors non-slip?	Yes	

Question	Response	Details
Are there unisex disability accessible toilets?	No	
Public buildings		
Name of public building	Shire Office	
Insert address of building.	17 Queen Street, Pingelly	
Insert photo of building.		
		
<p style="text-align: center;">Appendix 9 Appendix 10 Appendix 11</p>		
Is there clearly visible directional and identification signage?	Yes	
Is there clearly visible navigational signage within the building?	N/A	
Is there disability access into the building?	Yes	Ramp access
Is disability parking available?	No	No specifically marked accessible bays but there is parking at the front of the building close to the door.
Is the building accessible by public or community transport?	No	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	No	
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	
Are the floors non-slip?	Yes	
Are there unisex disability accessible toilets?	No	
Public buildings		
Name of public building	Pingelly Caravan Park	

Question	Response	Details
Insert address of building.	26 Sharow Street, Pingelly	
Insert photo of building.		
 <p>Appendix 12 Appendix 13</p>		
Is there clearly visible directional and identification signage?	No	
Is there clearly visible navigational signage within the building?	N/A	
Is there disability access into the building?	Yes	Easy access to facilities
Is disability parking available?	No	No specifically marked accessible bays
Is the building accessible by public or community transport?	No	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	N/A	
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	N/A	
Are the floors non-slip?	N/A	
Are there unisex disability accessible toilets?	N/A	
Public buildings		
Name of public building	Pingelly Arts & Craft Centre	
Insert address of building.	28 Parade Street, Pingelly	
Insert photo of building.		
 <p>Appendix 14 Appendix 15</p>		

Question	Response	Details
Is there clearly visible directional and identification signage?	Yes	
Is there clearly visible navigational signage within the building?	N/A	
Is there disability access into the building?	Yes	Double doors open to allow wheelchair access.
Is disability parking available?	No	Ample parking is provided but no specifically marked accessible bays.
Is the building accessible by public or community transport?	No	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	No	
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	N/A	
Are the floors non-slip?	N/A	
Are there unisex disability accessible toilets?	N/A	

TRANSPORT AND MOVEMENT

Question	Response	Details
Pedestrian Movement		
Are there accessible, sloping curbs at pedestrian crossings?	Yes	
Are there any pedestrian crossings that require attention?	Yes	Various - update of ramps required.
Identify any pedestrian crossings that are not considered adequate and describe the issue.	Area of Somerset, Shire and Brown Streets.	
Are seniors satisfied with the provision of footpaths generally? 1 - Very Dissatisfied 2 - Dissatisfied 3 - Neither Satisfied nor Dissatisfied 4 - Satisfied 5 - Very Satisfied	2	
Are the footpaths wide enough for wheelchairs/gophers/walking frames generally?	Adequate for two wheelchairs/gophers (1.5m or above)	
Are pedestrian and cycle access separated generally?	No	
Are footpaths well maintained and free of obstructions generally?	Yes	
Are footpaths well lit generally?	Yes	
Is there adequate seating along major pedestrian routes?	No	
Are there adequate footpaths provided on key access routes generally (eg. Residential to facilities etc)	Yes	
Are pedestrian crossings adequately provided generally?	Yes	
Are there pedestrian crossings on key access routes? (eg. To community services and public facilities)	Yes	

Question	Response	Details
Are there any footpaths that require attention?	Yes	Access from Quadrant Street, over railroad tracks to Stratford Street which is close to the aged accommodation.
Identify any footpaths that require attention and describe the issue.	Currently there is a dirt track at the above location that requires upgrading.	
Road Signage		
Are traffic signs visible and well placed generally?	Yes	
Public and Community Transport		
Is public transport available?	No	
Is there any other form of community transportation available? (eg. Community bus, HACC transport)	Yes	Community Bus, regional transport to other towns available
Is a taxi service available?	No	Subsidised personal transport provided by Silver Chain and KinCare
Are seniors satisfied with the provision of public and community transport? 1 - Very Dissatisfied 2 - Dissatisfied 3 - Neither Satisfied nor Dissatisfied 4 - Satisfied 5 - Very Satisfied	2	

HOUSING

Question	Response	Details
Housing Stock		
Is there sufficient suitable housing to meet the needs of the ageing population in the future? (eg. Smaller homes, 2-3 bedroom, single story, wider entrances, located close to services)	No	
Maintenance and adaptation services		
Are sufficient and affordable home maintenance and adaptation services available?	No	
Retirement Village/Seniors Housing		
Are seniors satisfied with the provision of Retirement Village/Senior Housing services? 1 - Very Dissatisfied 2 - Dissatisfied 3 - Neither Satisfied nor Dissatisfied 4 - Satisfied 5 - Very Satisfied	4	
Is there a Retirement Village/Seniors Housing precinct?	No	

SPORT AND RECREATION

Question	Response	Details
Facilities		
Is there an adequate range of sporting and recreation facilities that cater for people across a range of abilities?	Yes	
Are the sport and recreation facilities accessible?	Yes	
 <p data-bbox="204 831 328 857">Appendix 16</p> <p data-bbox="416 831 541 857">Appendix 17</p>		
<p>Are seniors satisfied with the provision of sport and recreation facilities?</p> <p>1 - Very Dissatisfied</p> <p>2 - Dissatisfied</p> <p>3 - Neither Satisfied nor Dissatisfied</p> <p>4 - Satisfied</p> <p>5 - Very Satisfied</p>	4	
Clubs		
<p>Are seniors actively involved in local sport and recreation clubs?</p> <p>1 - Not at all</p> <p>2 - Very little</p> <p>3 - Somewhat</p> <p>4 - Quite a bit</p> <p>5 - A great deal</p>	3	

SOCIAL PARTICIPATION

Question	Response	Details
Volunteering		
Is there a range of flexible volunteering opportunities to suit different interests? 1 - Not at all 2 - Very little 3 - Somewhat 4 - Quite a bit 5 - A great deal	3	3; this includes the Pingelly APEX Club Inc., Pingelly Masonic Lodge and Pumphreys Branch of C.W.A.
Are volunteering opportunities well promoted? 1 - Not at all 2 - Very little 3 - Somewhat 4 - Quite a bit 5 - A great deal	4	
Are senior volunteers recognised through awards and special events?	No	
Are seniors satisfied with provision of volunteering opportunities? 1 - Very Dissatisfied 2 - Dissatisfied 3 - Neither Satisfied nor Dissatisfied 4 - Satisfied 5 - Very Satisfied	4	
Community events and activities		
Are activities well spread, at a variety of locations? 1 - Not at all 2 - Very little 3 - Somewhat 4 - Quite a bit 5 - A great deal	4	
Are activities held at convenient locations? 1 - Not at all 2 - Very little 3 - Somewhat 4 - Quite a bit 5 - A great deal	5	

Question	Response	Details
Are activities accessible by community or public transport?	No	
Are activities at night well lit?	Yes	
Are activities held often enough? 1 - Not at all 2 - Very little 3 - Somewhat 4 - Quite a bit 5 - A great deal	4	
Are activities held throughout the year? 1 - Not at all 2 - Very little 3 - Somewhat 4 - Quite a bit 5 - A great deal	3	
Are activities interesting and varied to appeal to a range of people? 1 - Not at all 2 - Very little 3 - Somewhat 4 - Quite a bit 5 - A great deal	4	
Are activities well promoted in the community? 1 - Not at all 2 - Very little 3 - Somewhat 4 - Quite a bit 5 - A great deal	5	
Employment		
Are flexible and appropriately paid opportunities available for senior workers? 1 - Not at all 2 - Very little 3 - Somewhat 4 - Quite a bit 5 - A great deal	3	

Question	Response	Details
<p>Are seniors discriminated against on the basis of age?</p> <p>1 - Not at all 2 - Very little 3 - Somewhat 4 - Quite a bit 5 - A great deal</p>	3	
<p>Are seniors encouraged to take up self-employment opportunities generally?</p> <p>1 - Not at all 2 - Very little 3 - Somewhat 4 - Quite a bit 5 - A great deal</p>	3	
<p>Is training provided for post retirement options?</p> <p>1 - Not at all 2 - Very little 3 - Somewhat 4 - Quite a bit 5 - A great deal</p>	N/A	
<p>Do workplaces meet the needs of people with a disability generally?</p> <p>1 - Not at all 2 - Very little 3 - Somewhat 4 - Quite a bit 5 - A great deal</p>	3	

RESPECT AND SOCIAL INCLUSION

Question	Response	Details
Respect and Social Inclusion		
Are seniors visible in the local media? 1 - Not at all 2 - Very little 3 - Somewhat 4 - Quite a bit 5 - A great deal	4	
Are seniors recognised for their contributions in the local community? 1 - Not at all 2 - Very little 3 - Somewhat 4 - Quite a bit 5 - A great deal	4	
Do seniors feel included in the community? 1 - Not at all 2 - Very little 3 - Somewhat 4 - Quite a bit 5 - A great deal	4	

COMMUNICATION AND INFORMATION

Question	Response	Details
Communication and Information		
Are seniors satisfied with the provision of information about services and activities in their community? 1 - Very Dissatisfied 2 - Dissatisfied 3 - Neither Satisfied nor Dissatisfied 4 - Satisfied 5 - Very Satisfied	3	
Computers and Internet		
Do seniors have home computers?	Yes	Some seniors have home computers, not all
Do seniors have access to the internet?	Yes	At the Pingelly Community Resource Centre
Can seniors obtain assistance to access computers and the internet?	Yes	At the Pingelly Community Resource Centre
Health Promotion		
Are there any Health Promotion activities aimed at Seniors? 1 - Not at all 2 - Very little 3 - Somewhat 4 - Quite a bit 5 - A great deal	5	

Media



Appendix 1



Appendix 2



Appendix 3



Appendix 4



Appendix 5



Appendix 6



Appendix 7



Appendix 8



Appendix 9



Appendix 10



Appendix 11



Appendix 12



Appendix 13



Appendix 14



Appendix 15



Appendix 16



Appendix 17

ANNEX 2: ENGAGEMENT REPORT: TOWARDS AN AGE FRIENDLY COMMUNITY PLAN

Age Friendly Community Plan

Community Engagement Report
February 2017



Overview

The Shire of Pingelly has undertaken engagement with their seniors, service providers and broader community as part of the development of an Age-friendly Community Plan. This report presents the findings from this engagement process and uses the data collected from a community survey and focus group.

The engagement and the report are structure around the eight domains of an Age-friendly community.



Key Findings

- Very well serviced by health and medical services
- Service Providers identified limited awareness of what services seniors can access and how
- Safe pedestrian crossings is a concern throughout Pingelly with particular focus on the main street and volume of trucks
- Need for housing options into the future a high priority for seniors
- Transport to Perth and other regional towns is a challenge
- High level of satisfaction with social participation opportunities
- PRACC will bring significant opportunities for seniors activities

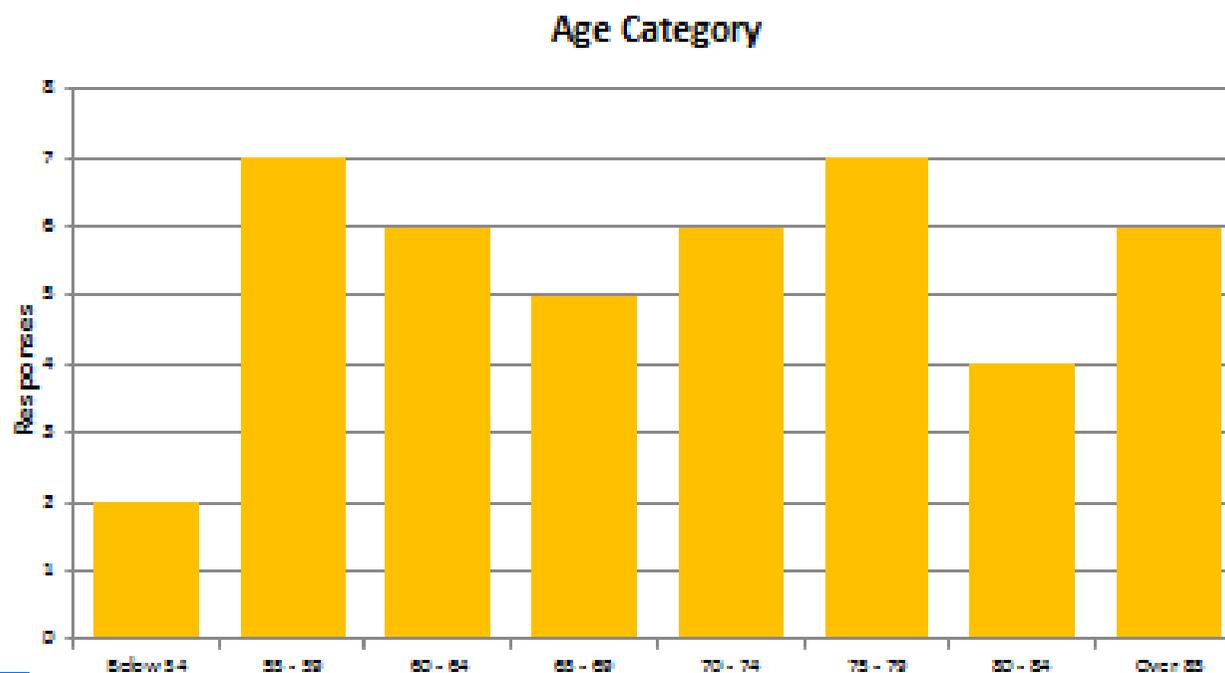


Engagement Activities

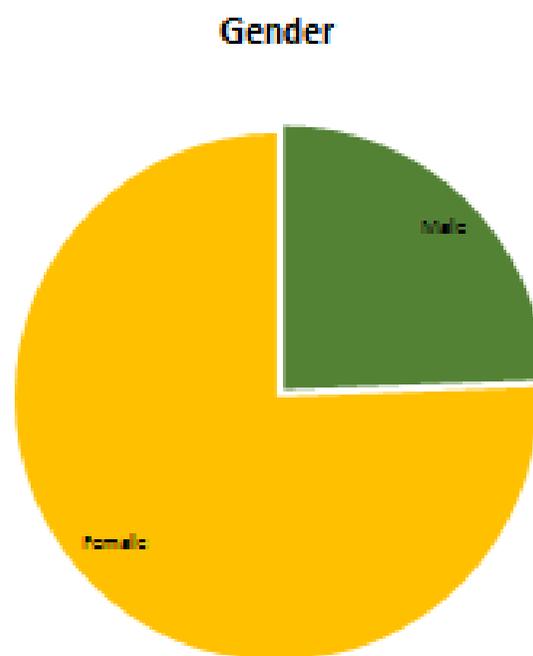
- Morning Tea – Seniors: 6 December 2016
- Focus Group – Service Providers: 6 December 2016
- Paper based and online survey: December 2016



Survey Participants: Age

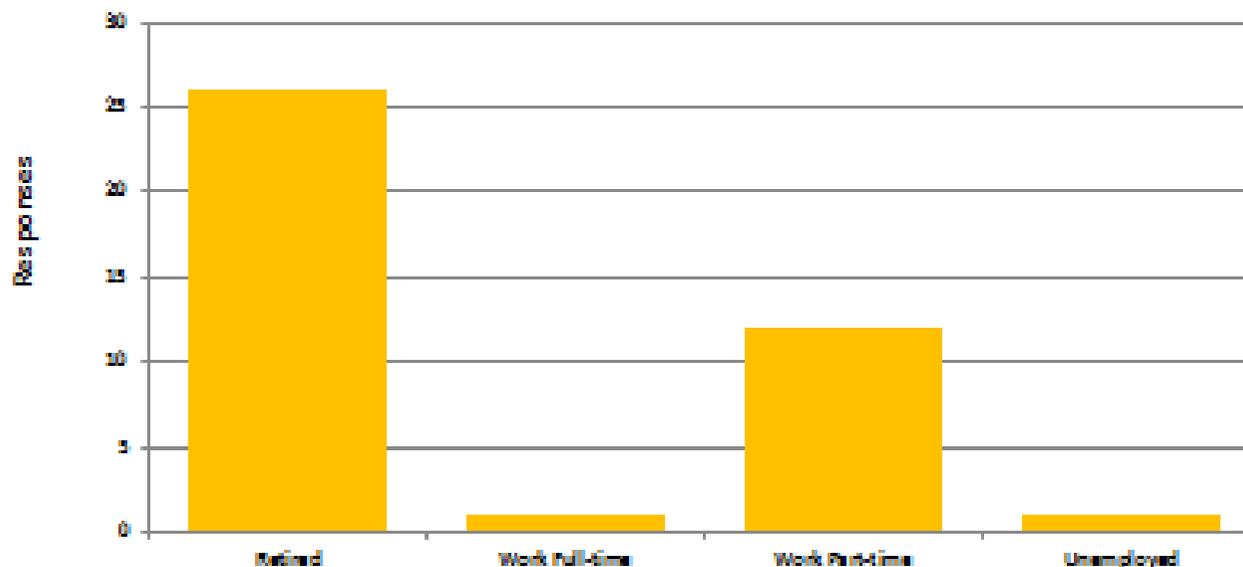


Survey Participants: Gender



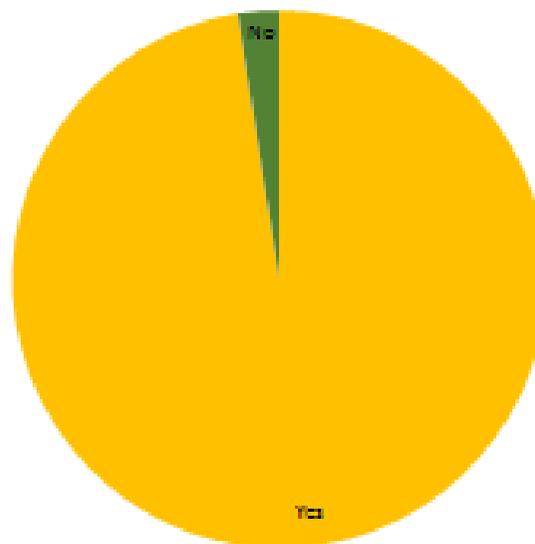
Survey participants: Employment

Employment Status



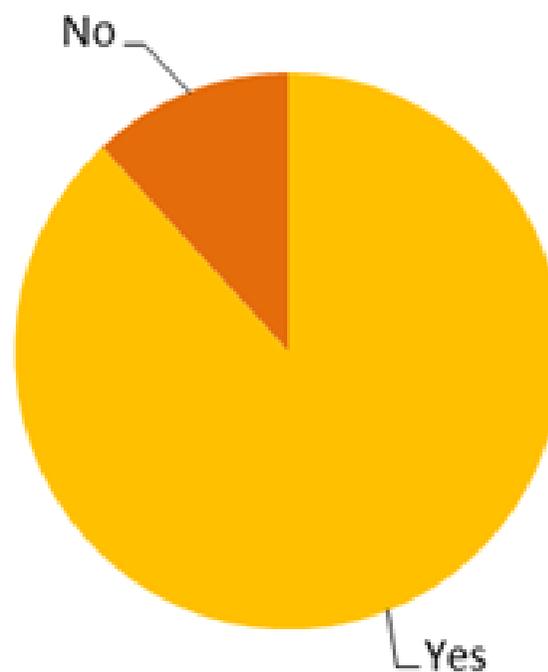
Survey participants: Retirement

Are you planning on retiring in Pingelly?



Health and Community Services

Do you use Health and Community Services (including GP, medical services and home care) in the Shire of Pingelly?

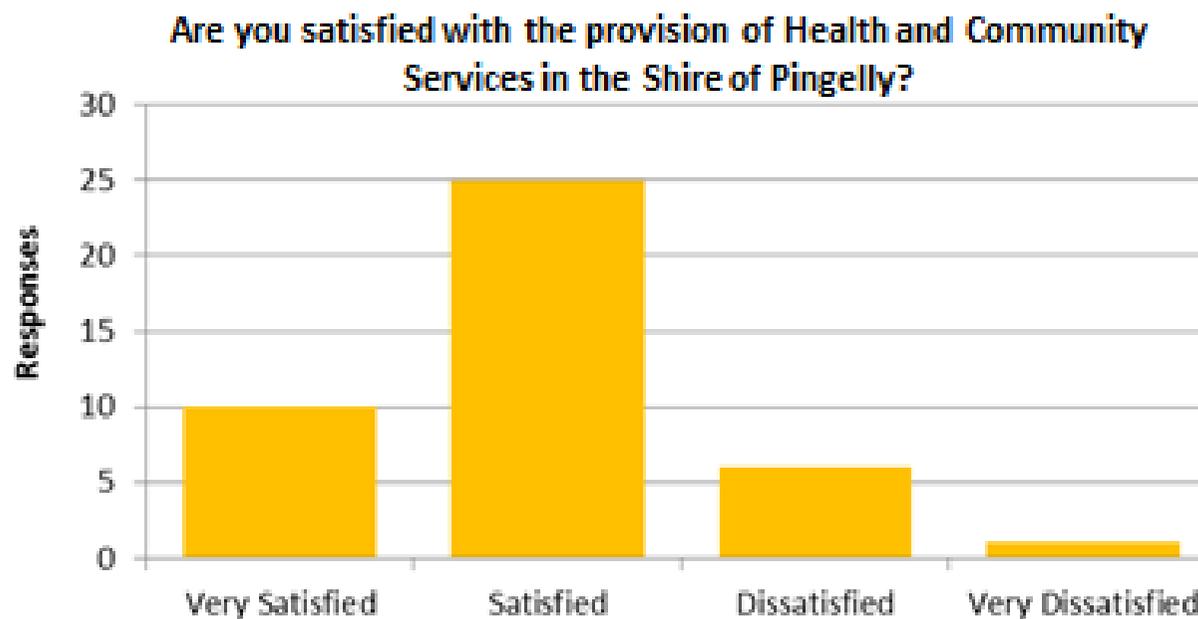


Health and Community Services

- Survey participants were asked if they use Health and Community Services (including GP, medical services and home care) in the Shire of Pingelly. 88% indicated they do with 12% not using the services in Pingelly.
- When asked why not, the 12% noted:
 - High level of satisfaction using Narrogin GP
 - Services not yet needed



Health and Community Services



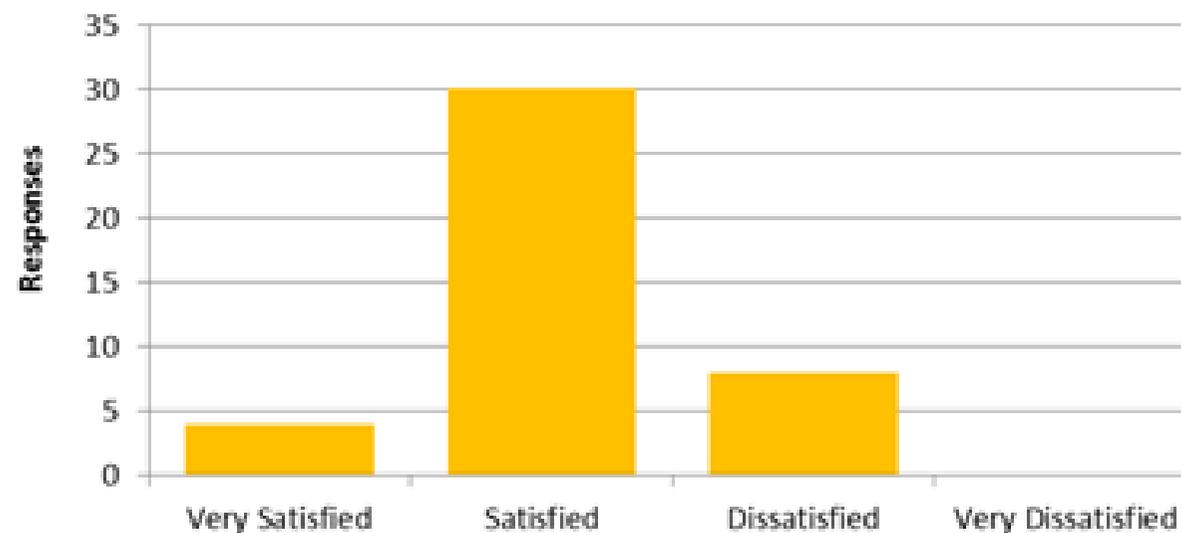
Health and Community Services

- Seniors and Service Providers note that Pingelly is very well serviced for a small town
- Seniors would like to see a permanent doctor in town
- Service Providers believe most seniors do not know what services they can access or how

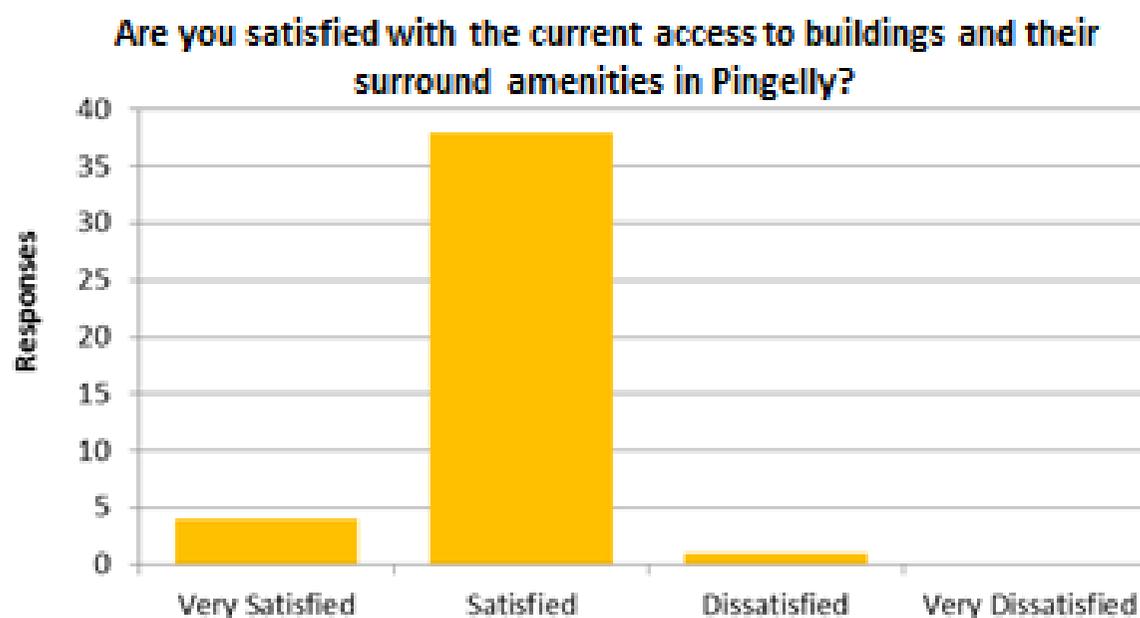


Health and Community Services

Are you satisfied with the provision and range of businesses and services in the Shire of Pingelly?



Outdoor Spaces and Buildings

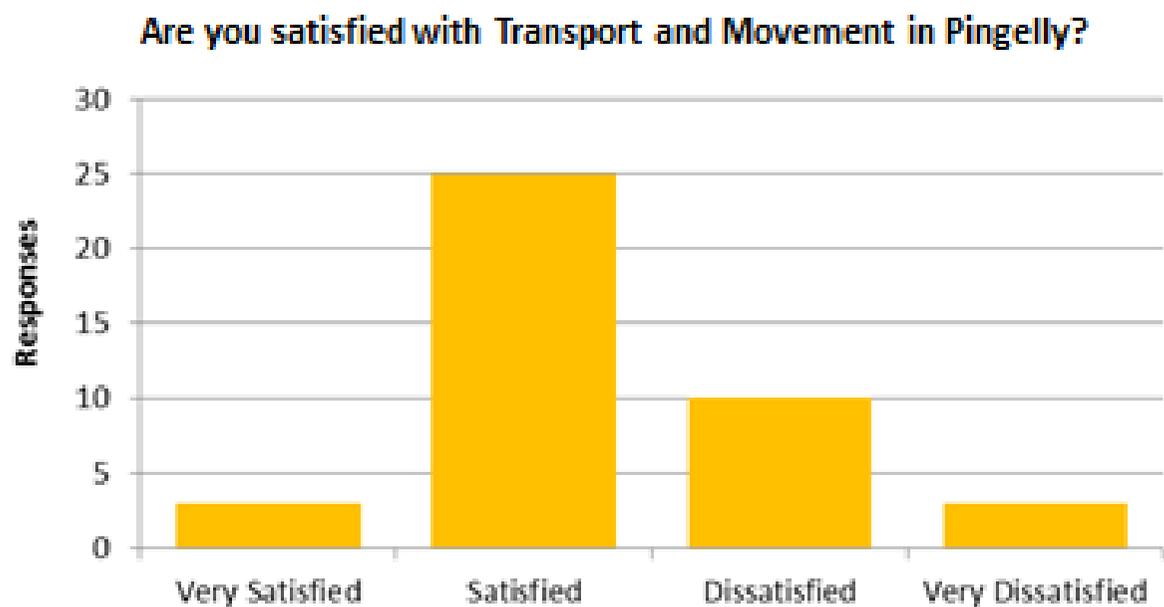


Outdoor Spaces and Buildings

- Some community concern with safe crossings, particularly for wheelchair/gopher access
- Service Providers identified Post Office and Butcher as being limited in accessibility
- Service Providers suggested more footpaths, seating and lighting needed



Transport and Movement



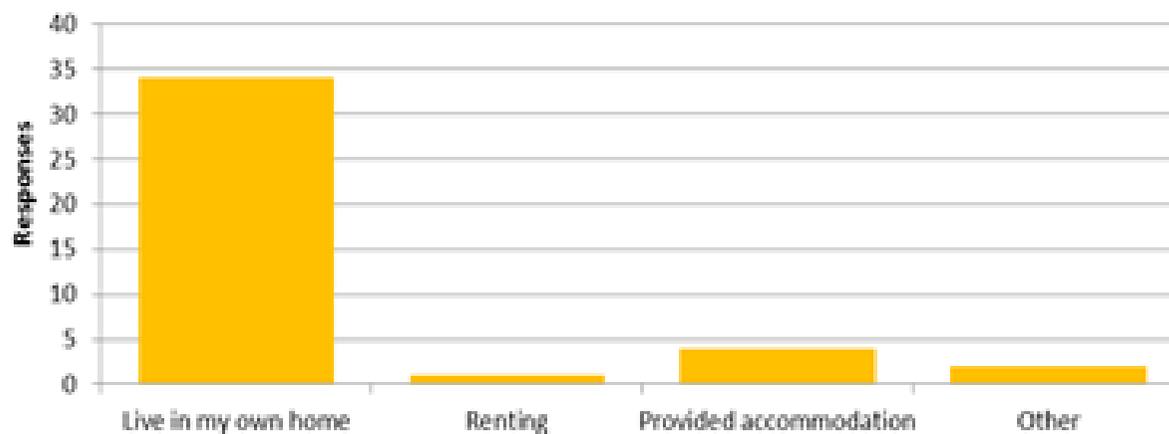
Transport and Movement

- Concern around safe pedestrian crossings
- Need for improved footpaths
- Trucks through town is a safety concern
- Lack of public transport to Perth and other towns
- Service Providers noted that there has been significant improvement in the last 12 months and innovation is necessary to tackle the big issues



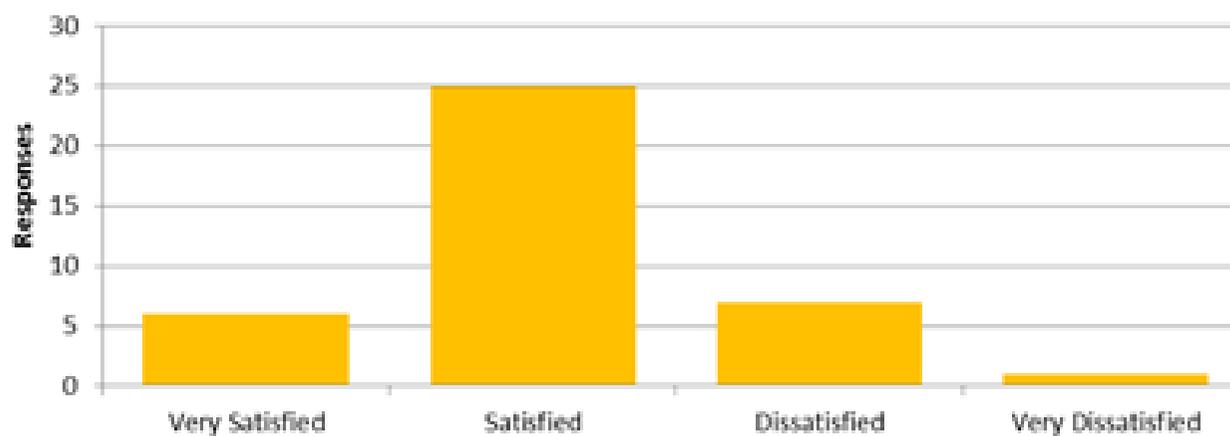
Housing

What best describes your current housing/accommodation?



Housing

How satisfied are you with the availability or supply of aged housing in the Shire of Pingelly?



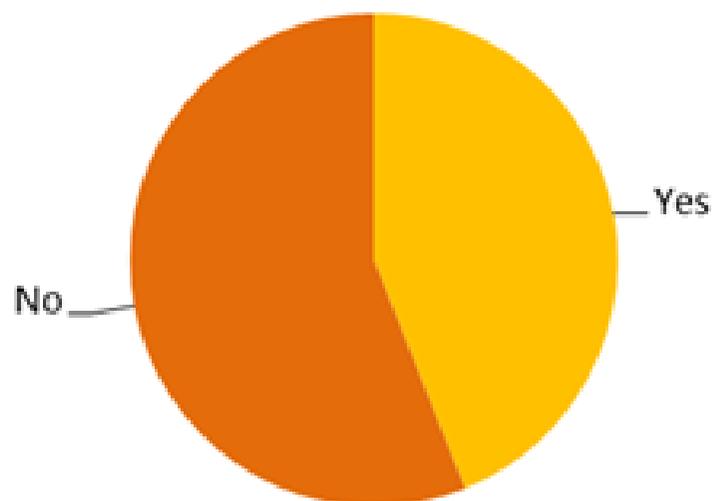
Housing

- Strong support for increased supply of aged housing
- Recognition that support services are required to enable people to stay in their own homes
- Service Providers identified lack of high care accommodation



Sport and Recreation

Do you currently use Club or Sporting facilities in the Shire of Pingelly?



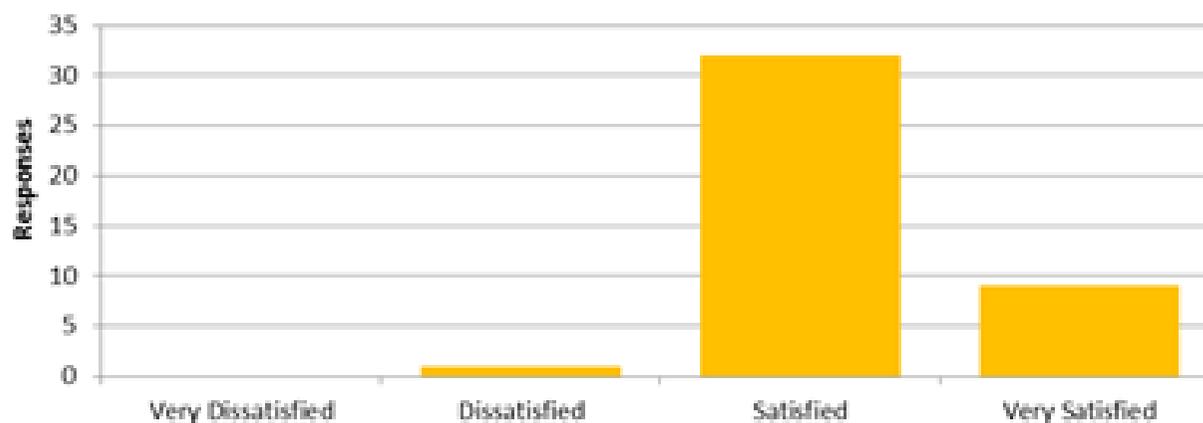
Sport and Recreation

- Respondents who do not use Club or Sporting facilities indicated it is largely due to being “too old”.
- Some suggested they were simply not interested.
- Community and Service Providers noted the loss of the aqua aerobics classes.
- Service Providers identified that PRACC will bring significant opportunities to increase Sport and Recreation activities for seniors.



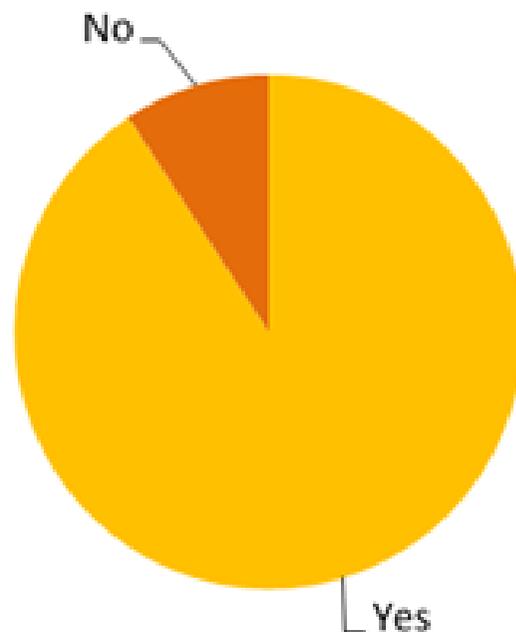
Social Participation

How satisfied are you with Social Participation opportunities in the Shire of Pingelly?



Social Participation

Do you currently participate in group social activities in the Shire of Pingelly?



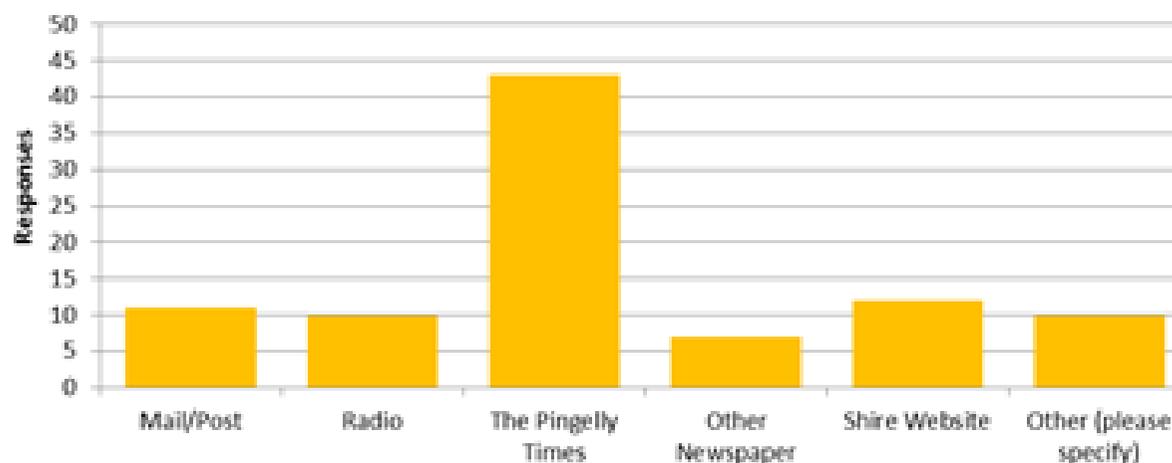
Social Participation

- Respondents who do not participate in group social activities suggested they were too busy.
- Service Providers noted there was significant opportunities for seniors to participate in social activities in Pingelly.
- Attracting and retaining volunteers is a challenge.



Communication and Information

How do you keep up to date with what's happening in the Shire of Pingelly?



- Other:**
- 1) And family
 - 2) CRC Facebook, word of mouth, other Facebook groups, Shine News - emailed
 - 3) Discussions with friends
 - 4) Email
 - 5) Facebook
 - 6) Friends
 - 7) Talking to people we know and being involved in town groups such as CoPS, churches etc.
 - 8) Word of mouth x2



Communication and Information

- Confusion around health and community services – what and how to access?



Respect and Social Inclusion

- Seniors feel well respected in Pingelly
- Service Providers recognised the need for inclusion of Aboriginal people in Age-Friendly planning so they too can age in place



Critical Issues

- Access to health and medical services
- Housing options (affordable housing and care facilities)
- Transport (within Pingelly and to Perth and other centres)
- Safe pedestrian crossings

