

# Fire fighting and water supply

A message for fire fighters



## What to do in an emergency

Before you hook into the water supply system, **call us on 13 13 75** (24 hours).

If we know where you're headed, we may be able to help maintain supply or provide an alternative location that has better pressure.

### Reminder to the community

Please help us spread the word that you cannot rely on mains water during a bushfire due to the risk of power cuts, fire damage and extreme demand.

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#### Hydrant location

If you are unsure where the closest hydrants are located, please contact DFES or our Operations Centre on 13 13 75, who will provide you with the exact locations.

#### Broken hydrants

Any issues with hydrants should be reported to DFES to ensure repairs are made.

#### Testing

Please contact us before testing hydrants in your area as it may cause nearby properties to experience discoloured water.

Before you hook into the water supply  
call us 24 hours on **13 13 75**

